

Memo



Date: July 6, 2011
File: 0165-30 RIM
To: City Manager
From: General Manager Corporate Sustainability, General Manager Community Sustainability,
General Manager Community Services
Subject: Quarterly Report Update

Report Prepared by: Yvonne Turgeon for Carla Stephens, Director of Community & Media Relations

Recommendation:

THAT Council receives, for information, the Quarterly Report from the General Manager, Community Sustainability, General Manager, Community Services and General Manager, Community Sustainability dated July 6, 2011.

Purpose:

To provide Council with an update of the City's activities.

Background:

The attached PowerPoint presentation provides a brief summary of some key activities undertaken in the last quarter by the corporation.

The content of the presentation continues to evolve and staff welcomes Council's suggestions in ensuring the report is both informative and timely for our community. All contributors and contributing departments are not expected to attend the Council presentation, however if Council has specific questions that require a staff member attend the meeting, it is requested that the City Clerk be advised in advance of the meeting.

Internal Circulation:

Presentation to be distributed to all Directors.

Considerations not applicable to this report:

Legal/Statutory Authority:
Legal/statutory Procedural Requirements:
Existing Policy:
Financial/Budgetary Considerations:
Personnel Implications:
Technical Requirements:
External Agency/Public Comments:
Community & Media Relations Comments:
Alternate Recommendation:

Submitted by:

A handwritten signature in black ink that reads "John Vos".

J. Vos, General Manager Community Sustainability

A small, handwritten mark or signature in blue ink located in the bottom right corner of the page.



City of
Kelowna

QUARTERLY REPORT

Quarter 2 - April 2011

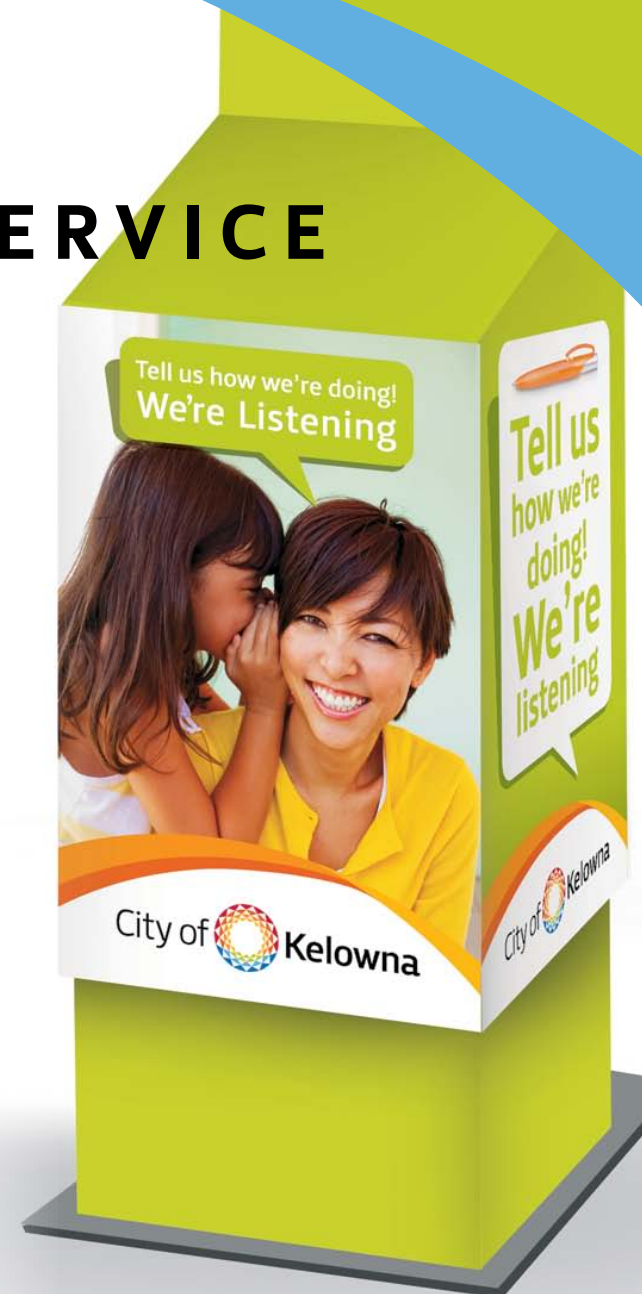
A beautiful
downtown, to be
the heartbeat of
the Okanagan,
full of style and
flavour!

my Downtown!



RESPONSIVE CUSTOMER SERVICE

- ▶ Implemented Customer Feedback Card program in City Hall
 - ▶ pilot for other areas
- ▶ Continued to expand the online service request system



ENGAGED COMMUNITIES

- ▶ E-subscription launch
 - ▶ 1,300+ subscribers
 - ▶ 30+ topics: project updates, Council agendas, careers news releases
 - ▶ 100 bulletins a month



CONNECTING COMMUNITIES

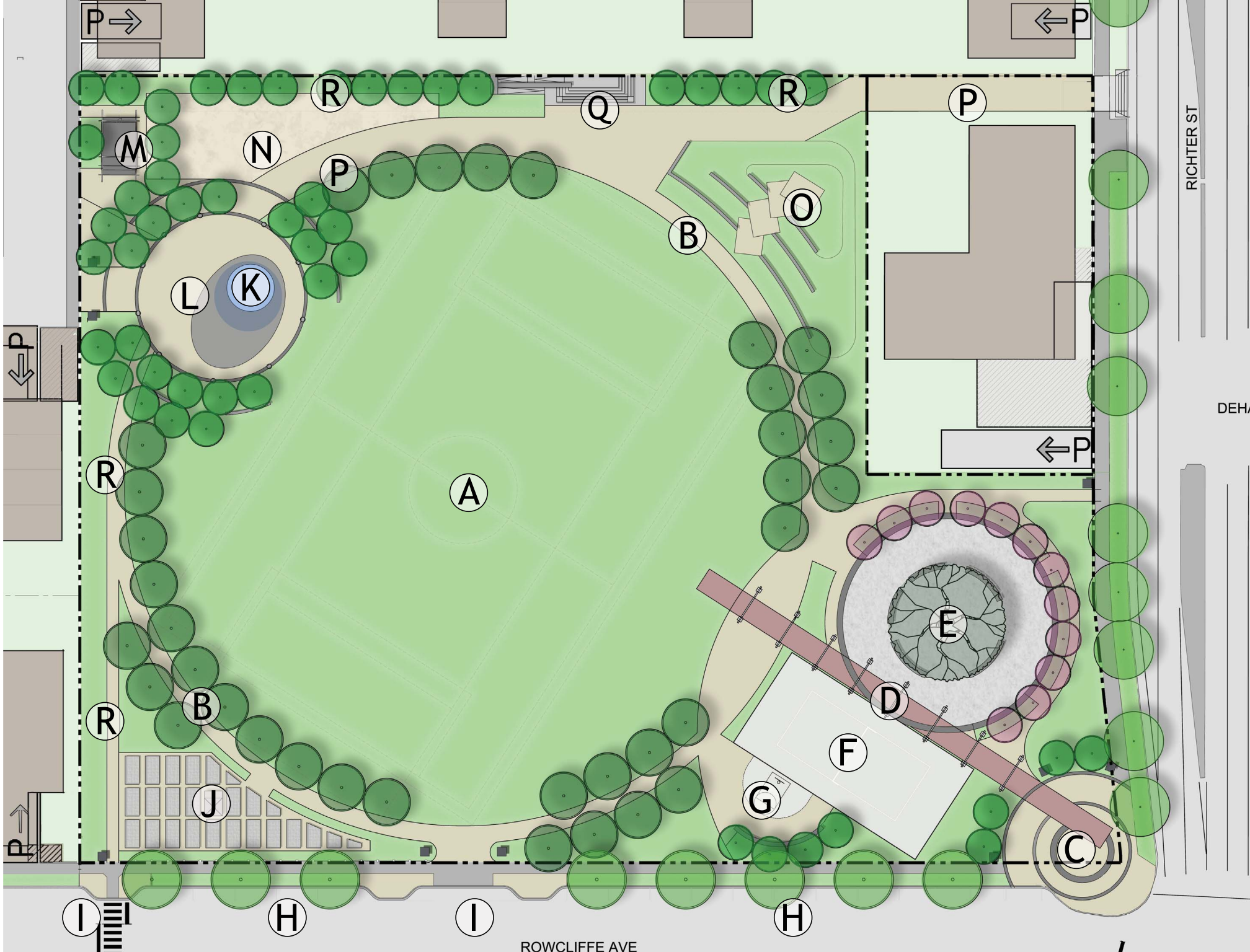
- ▶ Annual report and financial statements
 - ▶ Audit Committee and Council review
 - ▶ Mini-report



A HEALTHY, ACTIVE COMMUNITY

- ▶ Construction completed:
 - ▶ Birkdale Park - \$650,000
 - ▶ Powerline Park- \$480,000
- ▶ Initial design Stuart Park Phase II and Rowcliffe Park at Central Green
- ▶ Purchased two hectares for future community park in Black Mountain
- ▶ Kelowna Memorial Park held annual Compassionate Friends ceremony





ROWCLIFFE AVE

RICHTER ST

DEH

P →

← P

← P

← P

P →

I

H

I

H

R

R

L

N

R

P

A

B

R

O

P

E

D

F

G

C

J

J

B

M

Q

A HEALTHY, ACTIVE COMMUNITY

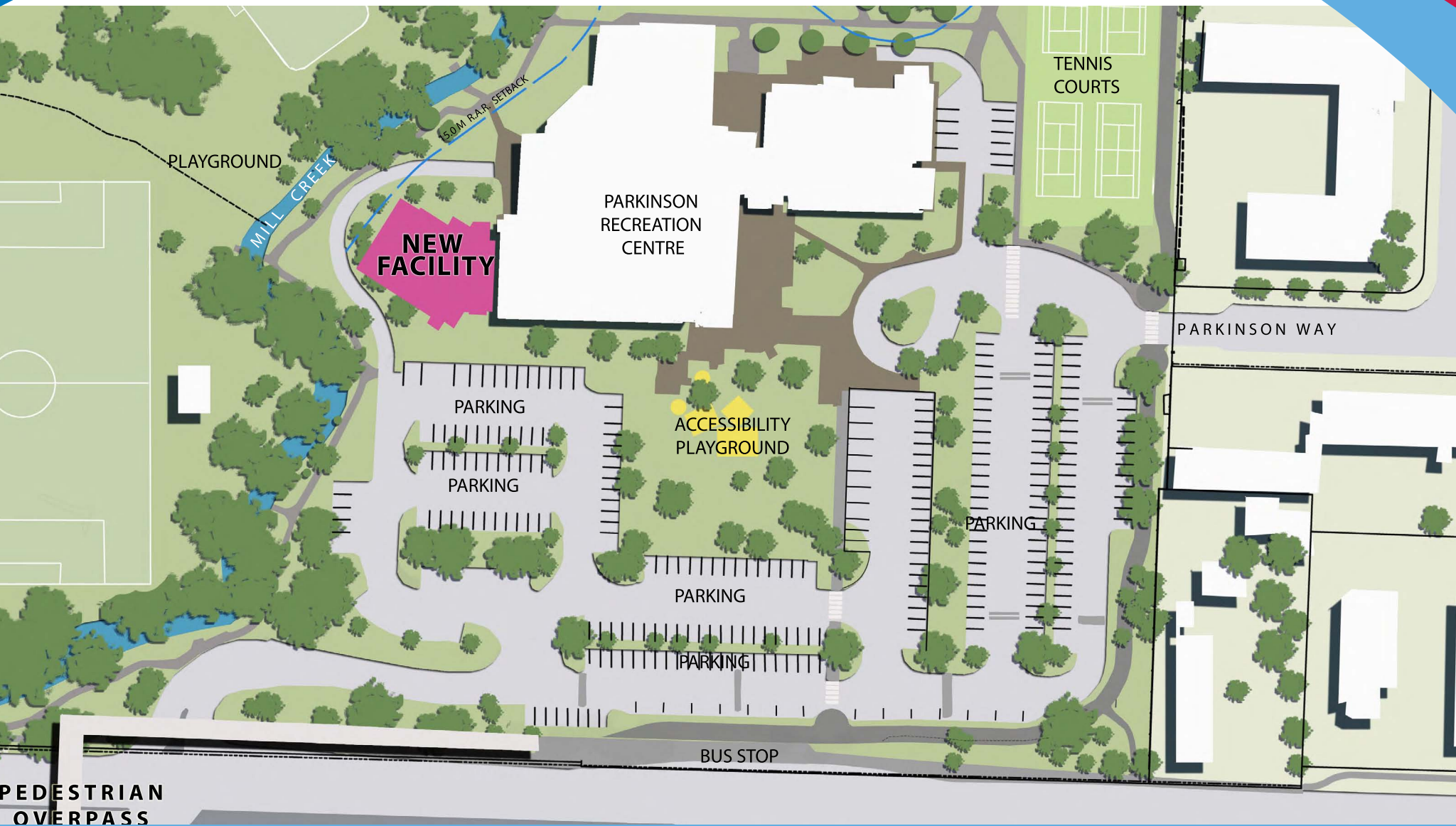
- ▶ Park and Play in local neighborhood parks for months of July and August.
- ▶ \$25,000 grant from Interior Health - collaboration with Arthritis Society to provide arthritis training for fitness instructors, workshops & activity programs



A HEALTHY, ACTIVE COMMUNITY

- ▶ Secured additional \$600,000 budget to increase the size of the activity centre facility and complete schematic redesign
- ▶ Public viewed the plans June 23





A HEALTHY, ACTIVE COMMUNITY

- ▶ Repairs to Badminton Club roof structure
- ▶ Three new seasonal activity concessions and six food vending opportunities
- ▶ \$70,000 loan to Kelowna Curling Club for facility improvements

A HEALTHY, ACTIVE COMMUNITY

- ▶ \$6-million YMCA YWCA expansion
- ▶ Doors open yesterday - grand opening for the fall
- ▶ Free swim next two Sundays



New Parade Float

- ▶ Shown in many parades this spring and won top prize in almost all of them



A HEALTHY, ACTIVE COMMUNITY

- ▶ 100th Anniversary of the BC Dragoons Regiment celebrations in May
 - ▶ 300 military officials and families
 - ▶ Freedom of the City Ceremony
 - ▶ “Coming Home” marble statue created by Frances Keifer-Bezeau; placed at the Airport arrivals area
 - ▶ Centennial mural created for the outside wall of the Okanagan Military Museum



A NATURAL, PROTECTED ENVIRONMENT

- ▶ Climate Action Plan consultation completed
- ▶ Community Wildfire Protection Plan completed
- ▶ Removal of 250 dead pine trees at six parks
- ▶ Mission Creek dikes minimized flooding
- ▶ Adopt-A-Stream: 25 active groups and 16 streams cleaned this spring)



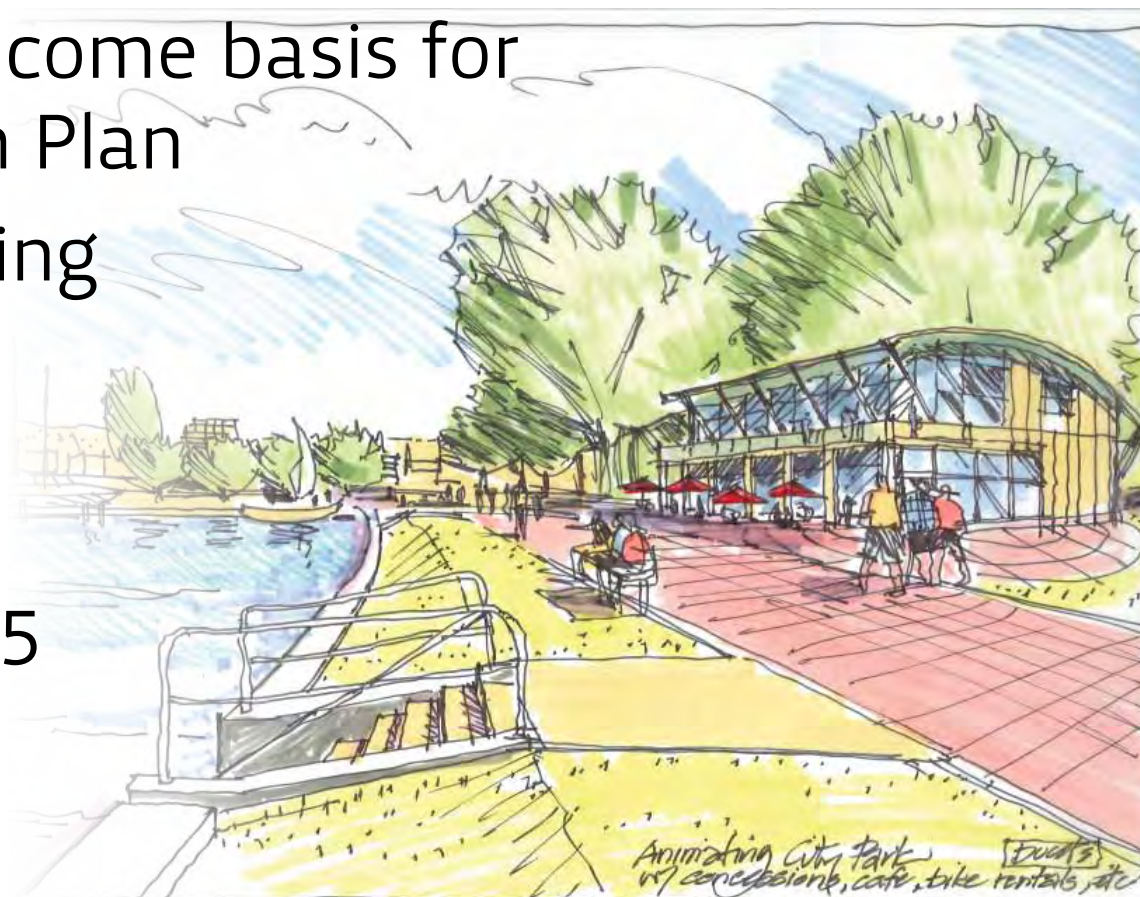
A NATURAL, PROTECTED ENVIRONMENT

- ▶ 12 hectares of environmentally sensitive land protected by covenant; 0.94 hectares, including steep hillsides land, restored through environmental permits triggered by development
- ▶ Environmental events:
 - ▶ Environmental Mind Grind (100 students)
 - ▶ Mayor's Expo (500 in attendance),
 - ▶ Pesticide Free Campaign (9 workshops – 140 participants)

DIVERSE, SUSTAINABLE INFRASTRUCTURE

Downtown Plan Charrette

- ▶ 25-year vision to become basis for updated Downtown Plan
- ▶ New ideas for building heights and city investments
- ▶ 41 stakeholder participants and 335 at Open Houses



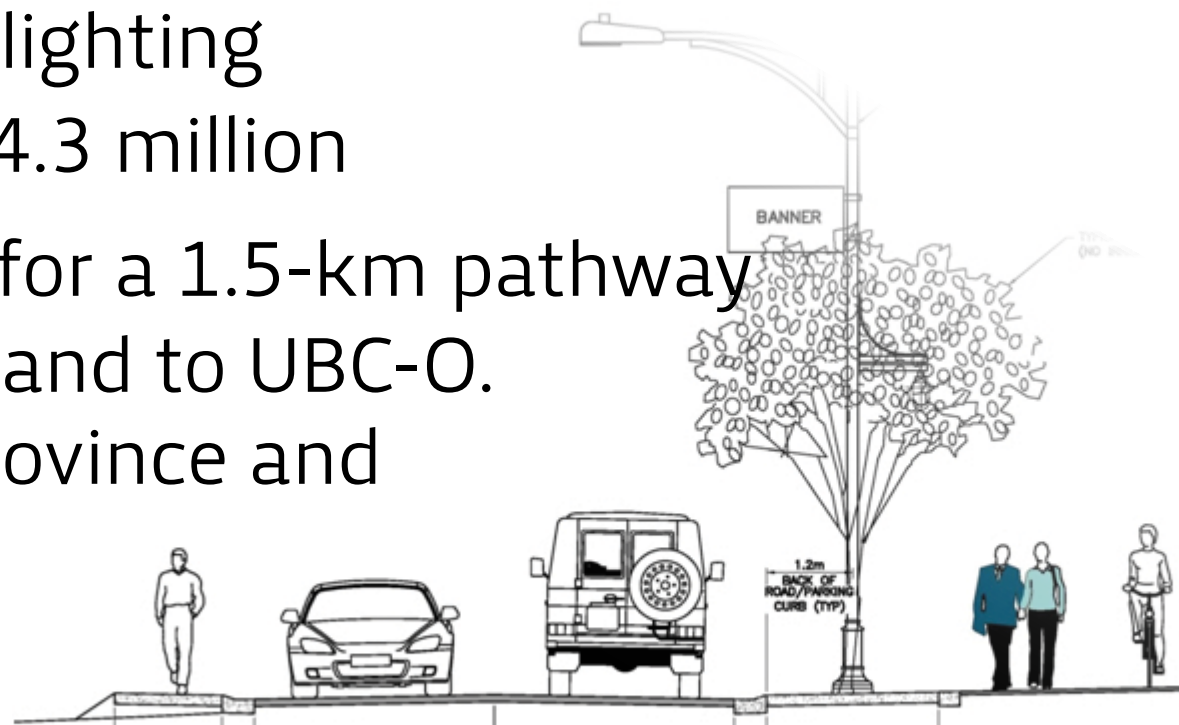
Bernard Avenue Revitalization

- ▶ Preliminary design phase concluded with Downtown Kelowna Association support to begin petition process
- ▶ \$11 million rebuild of utilities, roadbed and streetscape from Sails to Richter



DIVERSE, SUSTAINABLE INFRASTRUCTURE

- ▶ Airport Way Multi-Use Corridor
 - ▶ two-km long corridor, two-lane roadway
 - ▶ 81 stall parking lot, sidewalk decorative street lighting
 - ▶ Project Value is \$4.3 million
- ▶ Preliminary design for a 1.5-km pathway linking trails in Rutland to UBC-O.
 - ▶ Partnered with Province and UBC-Okanagan



Lakeshore Bridge

- ▶ Conceptual options shown at open house
- ▶ \$8 million project to begin in 2013.



DIVERSE, SUSTAINABLE INFRASTRUCTURE

- ▶ Pavement resurfacing: 70% complete
 - ▶ Dilworth, Glenmore, Spiers and Springfield
- ▶ Ethel Street wastewater project
 - ▶ construction from Brandt's Creek Trade Waste Treatment Plant to Cawston Ave. - \$1.1 million
- ▶ Lawson Lane wastewater Project value: \$250,000



A GROWING PROGRESSIVE ECONOMY

Kelowna International Airport

- ▶ Runway overlay tender pricing came in significantly above budget; work deferred to 2012.
- ▶ 800 attended Spring to Europe event
- ▶ Airport Watch program has grown to 30 volunteers and two volunteer coordinators

	2009	2010	2011
Passengers	321,530	322,153	315,000+

A GROWING PROGRESSIVE ECONOMY

- ▶ Official Community Plan completed
- ▶ Housing Strategy Survey completed
- ▶ Produced and mailed out 55,300 tax notices - one week earlier than usual in anticipation of a postal strike
- ▶ Training program developed to support non-financial Managers in the preparation of budgets and review of financial reports.

A GROWING PROGRESSIVE ECONOMY

- ▶ 1400 new building, plumbing/gas applications
- ▶ Subdivision applications on par with last year (72)
- ▶ Amended the fees bylaw for Development Application - first adjustment in 14 years

	2009	2010	2011
Building Permits	\$126.4m	\$63.8m	\$80.5m
Development App.	196	243	231

QUARTERLY REPORT